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#### FOURTEENTH KERALA LEGISLATIVE ASSEMBLY

# COMMITTEE ON PUBLIC UNDERTAKINGS (2019-2021)

### HUNDRED AND THIRTIETH REPORT

(Presented on 18-1-2021)

SECRETARIAT OF THE KERALA LEGISLATURE
THIRUVANANTHAPURAM
2021

#### FOURTEENTH KERALA LEGISLATIVE ASSEMBLY

# COMMITTEE ON PUBLIC UNDERTAKINGS (2019-2021)

#### HUNDRED AND THIRTIETH REPORT

On

The Action Taken by Government on the Recommendations contained in the fifty fourth Report of the Committee on Public Undertakings (2006-2008) relating to Kerala State Civil Supplies Corporation Ltd, based on the Report of the Comptroller and Auditor General of India for the year ended 31st March, 2005(Commercial)

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#### COMMITTEE ON PUBLIC UNDERTAKINGS (2019-2021)

#### COMPOSITION

#### Chairman:

Shri C. Divakaran

#### Members:

Shri K. B. Ganesh Kumar

Shri C. Krishnan

Shri Thiruvanchoor Radhakrishnan

Shri P. T. A. Rahim

Shri S. Rajendran

Shri Raju Abraham

Shri Sunny Joseph

Shri M. Ummer

Shri P. Unni

## Legislature Secretariat:

Shri S.V. Unnikrishnan Nair, Secretary

Shri B. Reji, Joint Secretary

Shri A. Jafarkhan, Deputy Secretary

Smt. Reji D. O., Under Secretary.

#### INTRODUCTION

I, the Chairman, Committee on Public Undertakings (2019-2021) having been authorised by the Committee to present the Report on their behalf, present this Hundred and Thirtieth Report on the Action Taken by Government on the Recommendations contained in the Fifty Fourth Report of the committee on Public Undertakings (2006-2008) relating to Kerala State Civil Supplies Corporation Limited, based on the Report of the Comptroller and Auditor General of India for the year ended 31st March, 2005 (Commercial)

The Statement of Action Taken by the Government included in this Report was considered by the Committee constituted for the years (2014-2016) and (2019-2021)

This Report was considered and approved by the Committee at its meeting held on 15-1-2021.

The Committee place on record its appreciation for the assistance rendered to them by the Accountant General (Audit), Kerala, in the examination of the Action Taken Statements included in this Report.

C. DIVAKARAN,

Thiruvananthapuram, 15<sup>th</sup> January, 2021.

Chairman, Committee on Public Undertakings.

#### REPORT

This Report deals with the Action Taken by Government on the recommendations contained in the Fifty Fourth report of the Committee on Public Undertakings (2006-2008) relating to Kerala State Civil Supplies Corporation Limited based on the report of the Comptroller and Auditor General of India for the year ended 31st March 2005 (Commercial).

The Fifty Forth Report of the Committee on Public Undertakings (2006-2008) was presented to the House on 1st December, 2008.

The Report contained 29 recommendations and the Government furnished reply to all the recommendations.

The Committee (2014-2016) and (2019-2021) considered and approved the replies received from Government at its meetings held on 23-12-2014 and 11-1-2021 without any remarks.

CHAPTER-I

REPLIES FURNISHED BY THE GOVERNMENT ON THE RECOMMENDATIONS OF THE COMMITTEE

WHICH HAVE BEEN ACCEPTED BY THE COMMITTEE WITHOUT REMARKS

Sl. No.	Para No.	Department Concerned	Conclusions/Recommendations	Action Taken by the Government
(1)	(2)	(3)	(4)	(5)
1	49	Food & Civil	The Committee finds that there was great	Regarding alleged irregularities in purchases of
		Supplies	laxity and indifference on the part of the	pulses and spices a number of cases are being
			management of the Kerala State Civil	investigated by the Crime Branch. Action has
			Supplies Corporation, thereby encouraging	already been taken against officials up to
			corruption and malpractice, and cheating	Additional General Manager level. One
			the tax paying public, crores of rupees. An	Additional General Manager, Smt. Mary
			analysis of the dismal sales and whopping	Matilda has already been dismissed. Complaint
			losses was never done by the top level	to the Vigilance Department has also been
			management and no step was taken to prevent	forwarded. Copy enclosed as Annexure-I.
			corruption and improve the functioning of	Eventhough a number of agencies have gone
			the company. The Committee recommends	into the issue of mismanagement including

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that strong action be taken against those earlier internal Vigilance report, report of
responsible for the losses and that steps be Muraleedharan Commission, Finance Inspection
taken to recover the amount lost. The Wing Report, none of them have been able to
Committee further recommends that fix the responsibility into the same or even to
stringent steps be taken by Government to quantify the alleged loss in a rational manner.
prevent such blatant misuse of public Corporation has already filed criminal cases
funds in future and the Committee be against the Suppliers and the same are under
informed of the measures taken. investigation by the Crime Branch. Central
Bureau of Investigation had taken up 5 cases
for investigation. The list of 16 cases with
Crime Branch/local police and 5 cases
investigated by Central Bureau of Investigation
is enclosed as Annexure-II.
Present position of cases (Addition information
sought by the Committee)
Six cases have been registered. Out of this, five
cases are investigated by CBI and one is
investigated by local police. The details of the
cases are given in Annexure-IV.

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(1)	(2)	(3)	(4)	(5)
2	50	Food & Civil	The Committee understands that though	The Corporation has now prepared, and
		Supplies	Government had laid down in August	following a system of purchase which is based
			1994, a systematic procedure for purchase	on transportation model of Linear Programming
			of commodities by the company and	method of Operations Research. Under the
			though it was stipulated that the company	system the offered quantity and the rates at
			should follow the general principles laid	which the are available from all available
			down in the Government's Stores	sources are plotted on a matrix in the computer
			Purchases Manual since February 1995,	and a purchase plan is prepared by the
			the Company was following its own	computer which gives least cost solution for
			procedures in violation of Government	purchases. The Corporation considers the rates
			instructions and without obtaining	offered in the e-tender, rates communicated by
			Government approval or ratification even	the Regional Managers, rates reported from
			as late as August 2005 which incurred	Committee at the procurement centre/mandies,
			extra expenditure by the company and the	the rates available through NCDEX, MCX for
			company was deprived of the benefit of	commodities like cumin seed, coriander,
			competitive rates. Such lawlessness on the	chillies, sugar etc.

recommends that the unlawful actions.

part of the company is unpardonable. The It is also stated that Stores Purchase Manual is Committee finds negligence on the part of in respect of purchases of stores and sundry the administrative department too in not assets and not for stock in trade wherein the taking any action against the company principles of Scientific Inventory Management when Government rules and instructions and Purchase Management are to be followed. were not adhered to. The Committee Considering the lead time for supplies, administrative economies of scale, godown space available, departments of Government should be cost of carrying this stock, consumption pattern, more vigilant and initiate immediate action criticality of a commodity etc for which whenever the companies under them take modified Economic Order Quantity Model (EOO) is more relevant. The Board of Directors of the Corporation have already finalized a more detailed Purchase Policy for stock in trade which is based on the principles of sound financial management, principles of scientific inventory purchase and management, Scientific Pricing Policies etc. The same has been approved by the Government and is now being followed in the Corporation.

(1)	(2)	(3)	(4)	(5)
3	51	Food & Civil Supplies	purchase system followed by Corporation led to the purchase of inferior quality goods at higher prices and led to huge loss to the company. The Committee understands that those who entrusted with the responsibility of ensuring quality have	Matilda has already been dismissed. Complaint to the Vigilance Department has also been

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				against the Suppliers and the same are under investigation by the Crime Branch. Central Bureau of Investigation had taken up 5 cases for investigation. The list of 16 cases with Crime Branch/local police and 5 cases investigated by Central Bureau of Investigation is enclosed as Annexure-II. Strict action has already been taken including filing of criminal cases. As stated in Para 50 a detailed Purchase Manual has been approved by the Government to make the system corruption free. The Government has already approved revised purchase Manual.
4	52	Food & Civil Supplies	has formulated a separate manual and that	The revised purchase policy forwarded to the Government by the corporation is approved vide Govt. letter No.6778/C2/07/F & CSD dated 6-4-2010.

(1)	(2)	(3)	(4)	(5)
5	53	Food & Civil Supplies	been done against the norms of the purchase policy. The company has not made the purchases from production/procuring centres which is in deviation from SPM principles and Government instruction. The Committee recommends	Investigation into the purchases made during the period referred in the committee report is in progress by the crime branch CID and necessary action will be initiated against those who found responsible after the inquiry. Corporation has now implemented the purchase policy duly approved by the Government and it includes purchase of commodities directly from Procurement centre.
6	54	Food & Civil Supplies	company purchased pulses and spices from 9 local traders at exorbitant rates ignoring Government instruction. The Committee recommends that responsibility for the irregularities be fixed and steps	In this connection it is informed that there have been number of reports, of Comptroller and Auditor General, Finance (Inspection) Department, Muraleedharan Commission etc. However none of them have been able to fix responsibility for the irregularities reported. Now the investigation in to the purchases of pulses and spices is being done by the Crime Branch. The Company had already filed

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criminal cases in this regard. Further action will be taken after the investigation is completed by the Crime Branch. The matter is continuously being followed by the Vigilance Wing of the Corporation to expedite the investigation in to the subject.

The list of 16 pending investigations conducted by local police and 5 cases investigated by the CBI is enclosed as Annexure-III. The recovery can be affected only after the investigation and the trial of the case has been completed and the alleged losses stand proved in the court of law.

<u>Present position of cases (additional information sought by the Committee)</u>

Fifteen cases have been registered against the officials and others. Out of this, 11 cases are investigated by Crime Branch and 4 cases by Local Police. The details of the cases are given in Annexure-VI.

(1)	(2)	(3)	(4)	(5)
7	55	Food & Civil Supplies	quantities of goods against tenders for huge quantities depriving itself of the benefit of competitive rates that could be offered by small tenderers. The company was not specifying quality in grade and the short collection of EMD and SD was resulting in loss of interest in addition to the loss due to short supply and resulting alternate purchase, which could not be	In this connection Additional General Manager, Smt. Mary Matilda has already been dismissed for purchasing low quantities in e-tender. Very precise specification for each commodity have been prescribed and have displayed on the website of the Corporation. Regarding short collection of EMD and SD it is informed that the purpose of EMD and SD is not to earn interest but only to ensure more supplier participation. Increasing the same beyond reasonable rate will prevent small genuine suppliers from participating which may lead to restrictive condition favouring few customers. Nevertheless in view of the warranty being obtained and e-purchase system being put in there has been no issue regarding inadequate EMD during the last 3 years.
8	56	Food & Civil Supplies	company was making purchases of items at prices higher than the open market	As stated above the action for the alleged loss can only be taken after the same has been investigated and proved in a court of law. List of pending cases is enclosed as Annexure-III.

			31st March 2004 the company incurred a	
			loss of Rs. 42.04 crore for purchase of	
			117,115 MT of items at rates above the	
			market rates. The Committee recommends	
			to take action against the officials who	
			were responsible for the purchases, to	
			recover the loss and to inform the	
			Committee of the action taken in this	
			regard.	
9	57	Food & Civil	The Committee finds that out of the	The Government and the Corporation has acted
		Supplies		strictly by filing criminal cases and action will
		Supplies		
			RS. 206. // crore by the Company for market	be taken against those who were involved in
			intervention for the five years ended March	manipulating after investigation has been
			2004, Rs. 134.39 crore was passed on to	completed, so that any action taken passes the
			private traders by way of procuring items	test of legal scrutiny.
			at rates higher than the open market rates.	
			The Committee understands that some	
			officials of the company who had to work	
			for market intervention to hold the level of	
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(1)	(2)	(3)	(4)	(5)
			price acted as intermediary for transfering Government funds to traders for personal gains, and that the Board had approved all the purchases. The Committee recommends to recover the amount from the trading firms and corrupt officials and to take action against those who were involved in the manipulations. The Committee wants to be informed the persons responsible for the loss, and the action taken against them and the amounts recovered so far.	
10	58	Food & Civil Supplies	the guidelines, the company was not specifying the quality/grade of each commodity when inviting tenders and was	In earlier times, samples were taken for selection of suppliers which led to allegation of manipulation of purchase system, and has been done away with. Now the specifications of each commodity are displayed on the website of the Corporation and the Depot Managers and Quality Assurance persons have been vested

goods be purchased by the company.

Committee observe that being the single with the responsibility of ensuring supply of largest purchaser of many pulse items, the specified quality. Circular No. 95/2006. company should have got the leverage and 28/2008, 10/2009, 19/2009, 03/2010, 08/2010 advantage of a bulk purchaser with respect and 10/2010 and so many circulars have been to purchase price and should have issued by the corporation for ensuring purchased items at lowest rates available compliance with standards of quality. Besides in the market also. But the company made in a paradigm shift in policy the Corporation no sincere effort for getting the above has allowed the customers to return the items if concession. The Committee recommends they are not satisfied with their quality. Quality that steps be taken to check the quality of certification has also made compulsory in case the goods purchased by the company and of packaged items. Most advanced micro that on no account should sub-standard biological and other Food tests are now being conducted at world class Food Quality monitoring laboratory set up at Konni under Council for Food Research and Development (CFRD). Hon'ble Chief Minister is the President of this Council.

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(1)	(2)	(3)	(4)	(5)
11	59	Food & Civil Supplies	of sugar by the Company without comparing the landed cost with the local market rates and without assessing the economy of purchase caused a loss of Rs. 97.97 lakh during the five years up to 2003-04. The Committee desires to be informed of the action taken against the	detail in para 49 and 50 above there is an
12	60	Food & Civil Supplies	had held reserve stocks of sugar for upto 14 months' requirement inspite of the fact that Government instruction stipulates that stocks of only two months' requirement needs to be held as reserve. The Committee notes that neither the company nor the Department had taken any action inspite of	Regarding number of months of stock held till the year 2000, the Corporation did not have any such recorded data and as such it is not known how the level of stock has been calculated. This is true that in the absence of any inventory management system there were wide variations in the level of stocks, resulting into stock outs and excess stock at the same time. In the absence of any proper record or

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			of Audit. The Committee recommends to	documents it is not possible to assess the extent
			bring to book those responsible for the	of excess stock, during that period.
			irregularity and to inform it of the action	Nevertheless the Corporation has now one of
			taken in this regard. The Committee also	the best inventory management practices which
			recommends to take immediate steps to	is clearly enumerated in the purchase guide.
			maintain up to date stock accounts system.	
13	61	Food & Civil	The Committee understands that as per	The System of secondary depot has already
		Supplies	agreements with the suppliers, they had to	been dispensed with and now the goods are
			deliver the goods at the secondary depots	directly delivered at the depots.
			without any extra transportation charge.	
			But the company did not avail this facility	
			and thereby incurred a loss of Rs. 2.97	
			crore on transportation and handling	
			charges during the two years upto 2003-04.	
			The Committee recommends to fix	
			responsibility for the loss and to inform	
			the action taken in this regard to the	
			Committee.	

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(1)	(2)	(3)	(4)	(5)
14	62	Food & Civil	The Committee finds that the Chairman	In this connection it is informed that the
		Supplies	and Managing Director had ignored the	purchases were made directly under the
			reports of the vigilance wing and of the	supervision of the General Manager and the
			General Manager regarding the purchase	General Manager himself was competent to
			and quality assurance system prevailing at	take action if he found that the quality
			that time. The Committee finds that the	assurance system prevailing at that time was
			fixation of selling price higher than market	insufficient or deficient. The prime
			rates, poor quality of the goods and	responsibility for all the purchases falls on the
			inefficient management were responsible	General Manager and there after on the
			for the decline in sales. The Committee	Managing Director and then the Board of
			therefore recommends to revamp the	Directors. The Managing Director has to
			management of the company so as to	function within the provisions of Companies
			make it responsible and corruption free	Act, Articles of Association and as per the
			and the activities of the Chairman and	policy decisions of Board of Directors.
			Managing Director should also be	The Corporation has now substantially strengthened
			scrutinized by Government.	its financial management system, vigilance and
				internal audit mechanism. Each depot is
				converted into profit centre and separate

financial statements are prepared individually for each of the depots and regional offices.

The Corporation has also put in place a periodical review system to assess the performance of the Outlets. As already the number of outlets which were loss making has been substantially brought down from 527 in 2006 to 109 by the end of 2008.

The following table gives the sales of maveli items for the last four years.

Year	Total
2005-06	13676.21*
2006-07	19239.30*
2007-08	23589.17
2008-09	43343.67*

<sup>\*</sup>Provisional figures as proper details were not kept in that period.

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(1)	(2)	(3)	(4)	(5)
(1)	(2)	(3)	(4)	The company has made clear specification for all the commodities which are also exhibited on the website of the Corporation and any supplier sitting at home can view them and participate in the tender and make supply as per these specifications without need to send any sample or get them approved which had become a major source of manipulation and alleged cartelization of suppliers earlier.  The Corporation fixes only a nominal amount for EMD and SD so as not to restrict the number of persons who are able to supply to the Corporation. Similarly a fine balance is to be kept in conditions prescribed for supply and their impact on restricting the suppliers and their harassment. Corporation has already
				initiated disciplinary action against concerned regarding alleged loss of the interest in short
				collection/delayed deposit of Earnest Money Deposit and Security Deposit. The Corporation is also assuring that the delay in respect of
				is also ensuring that the delay in respect of deposit of Earnest Money Deposit, cheques in

bank does not exceed two weeks. Further the Corporation has also given option to the suppliers to remit their Earnest Money Deposit/SD through electronic transfer. Corporation has also allowed suppliers to retain their Earnest Money Deposit with the Corporation on a permanent basis. This on the one hand gives more income to the Corporation and on the other hand is more convenient from the point of view of suppliers also.

The Corporation has also strengthened its vigilance mechanism and surprise inspection are conducted by the vigilance squad to ensure the quality of items. Besides, senior officers also collect samples on their visits to the depots and outlets which are sent to RAL or NABL accredited Laboratories to ensure that they are conforming to the specified quality.

The Corporation has further made a paradigm shift in its policy by agreeing to accept returns if customers are not satisfied with the quality of item and to replace or refund the amount, vide Circular 29/07.

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(1)	(2)	(3)	(4)	(5)
15	63	Food & Civil Supplies	quality of goods sold through Maveli Stores and finds that the company compromises quality for low price. The Committee recommends to take measures	In the earlier times, samples were taken for selection of suppliers which led to allegation of manipulation of purchase system and has been done away with. Now the specifications of each commodity are displayed on the website of the Corporation and the Depot Managers and Quality Assurance persons have been vested with the responsibility of ensuring supply of specified quality.  Somany circulars have been issued for ensuring compliance with standards of quality. Besides, in a paradigm shift in policy the Corporation has allowed the customers to return the items if they are not satisfied with their quality. Quality certification has also made compulsory in case of packaged items. Most advanced micro biological and other Food tests are now being conducted at world class Food Quality monitoring laboratory set up at Konni under Council for Food Research & Development (CFRD). Hon'ble Chief Minister is the President of this Council.

16	64	Food & Civil	The Committee finds that the company	Regarding alleged irregularities in purchases of
		Supplies	fixed Maveli prices higher than or equal to	pulses and spices a number of cases are being
			open market retail prices in 133 of the 468	investigated by the Crime Branch. Action has
			cases since June 2001 despite standing	already been taken against officials up to AGM
			instruction of Government required that	level. One AGM, Smt. Mary Matilda has
			the prices of pulses and spices be fixed	already been dismissed.
			10% below the market prices. The	After having ensured the availability and
			Committee recommends to take action	quality of products the Corporation is also
			against those responsible for the loss and	ensuring that the products sold by the
			the action taken in this regard should be	Corporation are having the lowest price in the
			intimated to the Committee.	market. The discount on Maveli items which
17	65	Food & Civil	The Committee finds that Super Markets	was only 10% earlier is now more than 30%. A
		Supplies	were making loss to the tune of Rs. 47.01	table of selling price of the Corporation and the
			lakh during 2000 and 2004 in the sale of	corresponding prices in the market in respect of
			pulses and spices inspite of Government	maveli items for the month of May 2010 is
			direction that sale on pulses and spices	given below:

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(1)	(2)	(3)	(4)		(:	5)	
			through Super Markets should be made on profit. The Committee understand that the	Sl. No.	Commodity	Current Selling	Open Market Average
			reason for the loss is mainly owing to the exorbitant purchase price of pulses and			Price (May 2010)	retail price
			spice items. The Committee recommends			Rs. Ps.	Rs. Ps.
			to fix responsibility on those who are	1	Green gram	28.00	80.60
			responsible for the purchase at higher prices and to take action against them.	2	U.D. Washed (Whole)	36.00	79.80
				3	UD Split	31.00	76.50
				4	B.G. Bold	20.00	36.40
				5	Lobia	26.50	48.40
				6	Toordhal	34.00	74.40
				7	Peasdhal	18.00	31.80
				8	Chillies	45.00	65.80

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				9	Coriander	43.00	49.80
				10	Cuminseed	96.00	169.98
				11	Mustard	22.00	49.20
				12	Methy	28.00	56.00
				13	Freesale Sugar	29.90	30.56
18	66	Food & Civil Supplies	The Committee finds that the company acting as an intermediary for the distribution of levy sugar had to bear additional expenditure of Rs.24.62 lakh at the instance of the State Government. The Committee recommends to take urgent action to reimburse the loss sustained to the company.	lakh at the levy proporto fix for the from is still As proporto Government of the lake the levy proporto fix the levy proporto fix the levy proporto for t	being the addition e time of enhance sugar for the perio osal was forwarded to the margin payab	al expenditument of retad from 3.2.2 to Governmele to wholes evy sugar for 2.005 the abovernment of 1.06/2002 date up this ind a detailed	ail price of 2003-04. A ent of India ale dealers, the period ve proposal India.  d 17-11-2011 issue with ed proposal

(1)	(2)	(3)	(4)	(5)
19	67	Food & Civil Supplies	staple food of the people is not included in	The Corporation is selling rice at subsidized rate of Rs. 16 per Kg as per the Arikkada scheme of the Government and thus a price benefit is given to the customers.
20	68	General Education	had lifted rice at higher rates as directed by Government from FCI for supply to schools under the mid day meal scheme (MDMS) in August 2002. The company incurred a loss of Rs. 68.35 lakhs and Government has not yet reimbursed the amount to the company. The Committee	Government of India allotted rice to State Government under APL and BPL quota for Mid Day Meal Scheme in August 2002.Kerala State Civil Supplies Corporation lifted 2550 Metric Tonne rice from the APL quota at a higher rate for the supply of additional quantity of rice to school children during the festival season of Onam. Supplyco informed that it had incurred a loss of Rs.68.35 lakhs in procuring this at the higher rate.

		after delivering goods years ago, and recommends that the company should follow up the matter urgently with the Director of Public Instruction and the	Chairman & Managing Director of Supplyco had submitted a claim of Rs.68.35 lakhs (Rupees Sixty Eight Lakhs Thirty Five Thousand only) before Director of Public Instructions. The claim has been settled vide order No.NM A(1) 67980/2017/DPI dated 23-3-2018 and the amount has been transferred to account No.
			10580200013240 of the Corporation with Federal Bank Giri Nagar branch Ernakulam.
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21 69	Food & Civil Supplies	higher procurement cost, Government had to bear extra expenditure of Rs. 10.43 crore in administering a social security	

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(1)	(2)	(3)	(4)	(5)
22	70	Food & Civil Supplies	company had no system of assessing the working result of the sub depots taken over by the company from the FCI at Government direction and therefore it could not claim the loss sustained by it in their operation which Government had promised to reimburse. The Committee may be informed whether the claim has been settled by Government and recommends	It is true that the system of assessing the performance of sub depots was very weak and as a result the claims on account of loss on operation of sub depots could not be made in earlier years. However from the year 2007 the Corporation has considerably strengthened its Financial Management System. The Segmental accounting has also been introduced and detailed Circular 9/08 has been issued for proper financial accounting (copy enclosed as Annexure-IV). Due to the efforts of the Corporation, in a meeting called by the Hon'ble Finance Minister a lumpsum amount was released to the Corporation to square up all the previous dues and the Corporation can now start on a clean slate from the financial year 2009-10. Thus all issues in the matter have been settled now.
23	71	Food & Civil Supplies	did not have internal audit system before 2005. Thereafter that it was conducted only at the Regional Office, Depot/outlets. All major purchases and transportation were made at the head office. But none of	It may be stated that the Corporation had totally abdicated the function relating to financial accounting and auditing in the Year 2005 and 2006. In fact none of the outlets and depots had done any reconciliation of bank account, sales and purchases for these two years. The audit and inspection system which was prevalent

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audit. The delay in completing audit in the earlier had been done away with. The powers depots leads to delay in audit of the head were delegated at the outlets level which were office. The Committee therefore manned by officials of the level of Assistant recommends to take steps to make the Sales Man (Class IV) who were not at all competent to handle the delegated financial internal audit system more effective and to powers. Head Office did not even monitor the complete audit in the depots and head office on time in future. huge local purchases, made at outlet level, their item wise accounting, fixation of selling price and as such quantitative details are not available for reconciliation relating to these two years. In a meeting held in 2007, the Board took note of this serious situation of accounts and after a lot of efforts accounts for the financial years 2005-06 and 2006-07 were finalized by appointing of Chartered Accountant firms for each of the depots. In many cases sales and purchases were worked out by working backward using single entry system of acounting by deducing the details from the bank pass books etc. The statutory auditors also made very serious comments on the accounts for that period. However, situation has since been brought under control. All depots have now been converted into profit centres and are audited by professional Chartered Accountant firms. The purchases in cash which were

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(1)	(2)	(3)	(4)	(5)
				rampant earlier have been completely stopped and payments are allowed only through cheques. Goods received sheets are now posted through internet by the depots to the head office for reconciliation and payment. Separate bank collection accounts have been opened for each of the outlets. Each depot has to submit certified financial statements. Surprise inspections by audit and Vigilance wing is also done. The audit department has been placed under the vigilance department to give it more teeth. Physical record of all the transactions is being kept in the depots and regional office which had been discontinued in the year 2005-06. There are unreconciled balances relating to the year 2005-06 which have been transferred to separate control account to avoid delay in finalization of accounts. The audit teams have reported some serious irregularities in medicine business which has resulted into loss of crores of Rupees for which Vigilance enquiry has already been ordered. Corporation has now finalized its accounts up to the year 2007-08. The same has also been approved by the Board of Directors and they are pending only for statutory Audit.

# 72 Supplies

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deposit the EMD in time.

Food & Civil The Committee understands that the Corporation has initiated disciplinary action Company is not following the system of against concerned regarding alleged loss of depositing with the bank the EMD interest in short collection/delayed deposit of received in the form of demand drafts, EMD and SD. Government is addressed thereby making a loss of interest of withthe details for necessary direction against Rs. 24.34 lakh during the period from the concerned vide our letter No.D22/11485/05 December 2002 to October 2004. The dated 29-5-2010 and action is pending with the Committee understands that EMD can be Government (file No.11266/C3/2005/F & deposited on the day it is received. The CSD). Corporation is now ensuring that the Committee desires to have the details of delay in respect of deposit of EMD in bank action taken against those who did not does not exceed two weeks. Further the corporation has also given option to the suppliers to remit their EMD/SD directly in the bank account of the corporation through electronic transfer. Corporation has also allowed suppliers to retain their EMD with the Corporation on permanent basis. This on the one hand gives more income to the Corporation and on the other hand it is more convenient from the point of view of suppliers also.

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25	73	Food & Civil Supplies	of shortage of goods and recovery of the loss is not being done promptly by the company, the Committee recommends that	The Corporation has now strengthened its audit mechanism. Audit division has been placed under the Vigilance Wing to make it more effective. Audit has been prescribed for all depots by professional Chartered Accountant firms. All the depots have now been turned into profit centre and separate Profit and Loss Account and a Balance Sheet are prepared for each of the depots duly certified by a Chartered Accountant. Audit Schedules are also prepared. Not only the Audit Division but all senior officers have been given responsibility of inspection of outlets and depots. Circular No. 23/08 has been issued regarding visits and inspections.  As completion of disciplinary cases take lot of time and there is considerable delay in finalizing them due to transfer of enquiry officers, legal cases etc. Now it has been decided that the audit wing will take action by issue of demand notice for recovery of shortages, independent of the disciplinary action which will be separately perused. Audit Committee of the Board of Directors has also been formed, in which eases of major irregularities and actions

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				taken thereon are placed. However due to the volume of business with the network of 1500 units, Rs. 2000 crores turnover coupled with acute manpower shortage and frequent transfer of officers on deputation does not allow delay to be reduced to the desirable extent.
26	74	Food & Civil Supplies	company should examine the quality of goods proposed to be supplied to it at the	In earlier times, samples were taken for selection of suppliers which led to allegation of manipulation of purchase system and has been done away with. Now the specifications of each commodity are displayed on the website of the Corporation and the Depot Managers and Quality Assurance persons have been vested with the responsibility of ensuring supply of specified quality. Somany circulars have been issued for ensuring compliance with standards of quality. Besides in a paradigm shift in policy the Corporation has allowed the customers to return the items if they are not satisfied with their quality. Quality certification has also made compulsory in case of packaged items. Most advanced micro biological and other Food tests

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				are now being conducted at world class Food Quality monitoring laboratory set up at Konni under Council for Food Research and Development (CFRD). Hon'ble Chief Minister is the President of this Council.
27	75	Food & Civil Supplies	the number of items for which Government provides subsidy from the existing 13 items by including rice and	While subsidized rice is now being sold the sugars has been taken off from the list of subsidized items in view of the huge loss incurred by the Corporation, but the Corporation still sells sugar at lower than market price.
28	76	Food & Civil Supplies	mechanism either in the company or in the Civil Supplies Department to detect and take action when Government directions and standing instructions were violated	The Government have already approved the revised purchase manual which in fact integrates the purchases with a scientific inventory management system and makes the systems strong rather than depending upon individuals. The system enumerated in the new

			rupees was misappropriated and the steps taken by Government to check the rise in price of essential commodities and to make available to the common people good quality food items at reasonable prices was completely defeated. Hence the Committee strongly recommends that responsibility of each individual in the corporation be fixed and adequate systems	purchase manual will eliminate any kind of arbitrary decision making by any individual including the top management. If the system is followed, there is little chance of malpractice being committed.
			must be put in place to detect and take action against those who indulge in	
			malpractices.	
29	77	Food & Civil Supplies		Regarding alleged irregularities in purchases of pulses and spices a number of cases are being
			number of issues citing CBI enquiry. The	investigated by the Crime Branch. Action has
			same reason was attributed for not taking	already been taken against officials up to AGM
			action on a number of issues relating to	level. One AGM, Smt. Mary Matilda has
			corruption and malpractice. The	already been dismissed. Complaint to the
			Committee deprecates over this and	Vigilance Department has also been forwarded
			desires to be given detailed report on the	(Copy enclosed as Annexure-II).It may also be

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(2) (3)	issues which come under CBI enquiry and	stated that, eventhough a number of agencies have gone into the issue of mismanagement including earlier internal vigilance report, report of Muraleedharan Commission, Finance Inspection Wing Report, yet none of them have been able to fix the responsibility into the same or even to quantify the alleged loss in a rational manner. Corporation has already filed criminal cases against the Suppliers and the same are under investigation by the Crime Branch CBI had taken up 5 cases for investigation. The list of 16 cases with Crime Branch/local police and 5 cases investigated by CBI is enclosed as Annexure-II.  The Corporation has now prepared, and following a system of purchase which is based on transportation model of Linear Programming method of Operations Research. Under the
		issues which come under CBI enquiry and of the action taken in those cases where

		sources are plotted on a matrix in the computer
		and a purchase plan is prepared by the
		computer which gives least cost solution for
		purchases. The Corporation considers the rates
		offered in the e-tender, rates communicated by
		the Regional Managers, rates reported from
		Committee at the procurement centre/mandies,
		the rates available through NCDEX, MCX for
		commodities like cumin seed, coriander,
		chillies, sugar etc.

C. DIVAKARAN,

Thiruvananthapuram,

15th January, 2021

Committee on Public Undertakings.

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